

CTS 220 : Adv Hard/Software Support

This course provides advanced knowledge and competencies in hardware and operating system technologies for computer technicians to support personal computers. Emphasis is placed on: configuring and upgrading; diagnosis and troubleshooting; as well as preventive maintenance of hardware and system software. Upon completion, students should be able to install, configure, diagnose, perform preventive maintenance, and maintain basic networking on personal computers.

Credits 3

Class Hours 2

Lab Hours 3

Clinical Experience Hours 0

State Prerequisite Courses

[CTS 120](#)