# **Transcript Requests**

Southeastern Community College Student Records/Registrar Office is responsible for all student records and for the protection of student rights as provided by the Family Education Rights and Privacy Act (FERPA). Transcripts of academic records will be issued only with written authorization by the student.

### **Curriculum Student Transcripts**

Students who wish to have an official transcript mailed to another institution or potential employer must request the transcript by one of the methods below:

#### **Electronic Ordering Options**

**Electronic** - When placing your order online, you can select a paperless option for your official transcript. Before placing your order, find out from the recipient whether an electronic transcript is acceptable and if so, the email address you should use for delivery. Once your order has been placed, the recipient will be notified by email that a certified PDF from our transcript ordering service can be retrieved. Please note that this option is not available for those who attended the college prior to 1997.

**Mail** - Official paper transcripts are mailed using standard delivery through the U.S. Postal Service. Paper transcript requests will normally be processed within two business days. However, a longer period of time may be required for processing at the beginning and end of a semester. The fee for an official paper transcript ordered via the online service is \$5.00.

#### **Office Options**

**On-demand -** An official paper transcript can be requested on-demand during normal business operating hours in the registrar's office. The request must be made in person and will require a valid photo identification. The service will not be available during the two days prior to the start of the fall, spring and summer terms. The charge for an on-demand transcript is \$5.00.

**Office request** - An official paper transcript can be requested in the registrar's office for free. This request must be made in person and is only available for mailed or hold for pick-up paper transcripts. Paper transcripts will be processed within two business days; however, a longer period of time may be required for processing at the beginning and end of a semester. Electronic transcripts are not available using this process.

### **Continuing Education Student Transcripts**

Students enrolling in continuing education courses will have a permanent transcript on file at Southeastern Community College which lists all non-credit training taken through the college. The following procedures must be followed for official transcripts to be released:

**Occupational Extension/Community Service transcript request -** Students must complete a Continuing Education Transcript Request form located on the college website and in the registrar's office in A-Building.

**HSE/GED/transcript request** - Official North Carolina High School Equivalency Diploma transcript request can be fulfilled though DiplomaSender. Follow the instructions to request to your transcript or contact the Transitional Studies Recruiter/HSE Examiner in A Building Room 226A or by phone at (910) 788-6301.

## **Military Student Transcripts**

Prospective students who have military experience may be able to obtain some equivalencies toward an AAS degree, diploma, or certificate for training received in military services. Individuals seeking equivalency for military training must have an official Joint Services Transcript (JST) sent to the college.

The JST is a uniform transcript of all military training and experiences for service members in all branches and includes Army Officer and Warrant Officer training, joint military training conducted by other services, and Defense Activity for Non-Traditional Education Support (DANTES)-funded test scores. To obtain your official JST, visit: https://jst.doded.mil/official.html. The appropriate dean or department head may evaluate the transcript, and equivalency will be awarded as appropriate.